NOTEKA
OPEN COMMUNITY

TECHNICAL SHEET

NOTEKA E-CRM Your company day by day

Commercial monitoring is the very essence and the primary occupation of your company. Are you in search of a simple and inexpensive solution to manage your customer relations and collective work?

We propose our solution E-CRM (Customer Relationship Management), developed through vTiger, open source leader on the web CRM market.

Its adaptability, user-friendliness, make it the best tool currently available on the market: in just one click, you can access all your information wherever you are and whenever you want using the Web.

Designed in modules, our system allows you to gain in suppleness, in speed to access your data, and in security (we guarantee the highest confidentiality) while being able to personalize everything according to your current and future needs.

The following modules are currently available:

- **Sales force**, everything to make your everyday life much simpler: your contacts, your schedule, your tasks, your emails, management of your current business, quotations, contracts, orders, invoices …,
- **Customers/Suppliers**, monitoring of daily, weekly etc. operations which can be fine-tuned to your specific needs
- **Plug-ins**, Outlook, Office, Firefox, Web forms… so you can continue using your usual tools, without losing time learning new software
- **Marketing**, so you can manage your campaigns yourself, Questionnaires, Telemarketing, Managing call-backs…,
- **Customer Support**, management and follow-up of customer incidents, with archiving in the form of tickets, which can be consulted in the history

Try our product today
Connect to http://www.noteka.com and select E-commerce / Evaluate
It is free during 14 days !

Don't hesitate to contact us for any additional information at contact@noteka.com and to tell us about your needs in order for us to customize our tool for you and your environment.

contact@noteka.com www.noteka.com